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### HEPiX Fall 2012 Report IT Infrastructure Grid, Cloud and Virtualisation

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# Outline

- 1 Clouds
- 2 Virtualisation
- 3 Configuration Management
- 4 Monitoring
- 5 ITIL, Services and Business Processes
- 6 Conclusion



# Clouds



# Cloudscapes

### OpenStack:

- IHEP: TORQUE/PBS integration
- CERN AI: Puppet-managed

### OpenNebula:

- Fermilab: FermiCloud
- CERN/EMBL/ESA: HelixNebula

#### StratusLab:

RAL: internal development and testbed

#### VMware vSphere:

RAL: JASMIN/CEMS

- IHEP's OpenStack: 100 VMs
- CERN Al's OpenStack: 100 hypervisors, 2000 VMs
- FermiCloud: hundreds of VMs
- RAL's StratusLab: dozens of VMs



# Accounting Implementations

- CERN Al's OpenStack: Ceilometer
- FermiCloud: Gratia accounting framework



- Cloud as a new type of accounting record
- Sensors for OpenNebula and OpenStack so far
- Secure STOMP Messenger







# Virtualisation





# Purposes and Needs



- Improve resource management
- No need for sites to install software
- Control over the environment
- Image endorsement
- Performance







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- CERN Al's OpenStack: KVM, Hyper-V
- Fermilab's OpenNebula: KVM, XEN
- RAL's StratusLab: Hyper-V
- RAL's vSphere: VMware



# Configuration Management



- Ramping up: 1200 Puppet agents, 37 host groups
- Ease of configuration
- Related tools: Foreman, Hiera, MCollective
- Modules and manifests: git

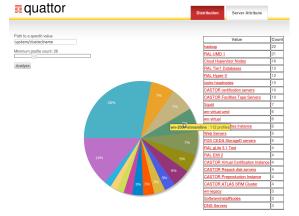




## Quattor at RAL

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- Indexing/Search/Display tool
- Not just CDB: also SCDB (SVN), Aquilon (SQL+git)





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- Sandboxes
- Services
- Aquilon CLI

```
aq show model --all

aq add_cpu --cpu "xeon_e5520" --vendor "intel"

aq add rack --rackid r89rack96 --column 13 --row 4 --room ups

aq search host --ip 130.246.180.88

aq add host --hostname lcg-erasmustest.gridpp.rl.ac.uk

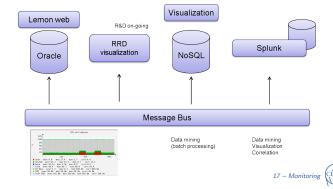
ag delete continent --continent europe
```

- Used to deploy OpenStack
- Compared to Puppet and Chef
- Service orchestrator

# Monitoring



- Modular architecture
- NoSQL stores
- Visualisation
- Splunk
- Why not only standard tools



# Standard Tools for Standard Issues

### Nagios:

- FermiCloud
- EGI Federated Clouds
- DYNES (ATLAS Great Lakes Tier 2)

#### Ganglia:

JASMIN/CEMS and Emerald





ITIL, Services and Business Processes

## IN2P3: ITIL and Services

PES

- Trained on ITIL
- lacktriangleright Ticketing system: xHelp ightarrow OTRS
- Service catalogue
- Identity management

# **DESY: Business Processes**

- PES
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- Identity management
- Documenting administrative processes
- Creating electronic workflows



# Conclusion



- IHEP impressed with the OpenStack team's response
- CERN Al enjoying the large Puppet community
- RAL emphasising the active Quattor community







PES

Questions?

